

About your rates

Rates are a contribution each property owner makes to help cover the costs of the many services and community infrastructure Council provides.

In the Financial Year Council will spend \$160.84 million delivering community programs, facilities and services. This includes a capital works program of \$49.7 million to improve and upgrade community assets throughout the region.

As well as rates, Council relies on a number of other revenue streams including grants plus fees and charges to ensure it has the budget required for the next 12 months.

Payment deadlines

Full upfront payment deadline
Monday 17 February 2025

Quarterly instalment payment deadlines
1st instalment: Monday 30 September 2024
2nd instalment: Monday 2 December 2024
3rd instalment: Friday 28 February 2025
4th instalment: Monday 2 June 2025



03 5018 8100
mildura.vic.gov.au

Madden Avenue Service Centre
108 Madden Avenue, Mildura

Deakin Avenue Service Centre
76 Deakin Avenue, Mildura

Ouyen Service Centre
79 Oke Street, Ouyen
03 5018 8600

DISCLAIMER: Every effort has been made to ensure the accuracy of this document and all content was correct at the time of printing.

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2024-25 Council Rates

Council's rating system

Mildura Rural City Council has a differential rating system, which means there are different rates applied to different types of land – such as residential, commercial or farm land. Therefore, the total amount of rates you pay depends on the type of property you own. It also depends on the value of your property, which is determined through an independent process undertaken by Valuer-General Victoria.

Property valuations

Rates are calculated based on the Capital Improved Value (CIV) of a property. CIV is the estimated market value of the property including land and all improvements. Valuer-General Victoria revalues all properties every year. The valuations shown on your Rate and Valuation Notice are based on the value of your property as at 1 January 2024 and will remain in place until 30 June 2025. The valuation date on the notice is set by State legislation.

Australian Valuation Property Classification Code (AVPCC)

Value General Victoria has assigned an Australian Valuation Property Classification Code (AVPCC) to your property, according to the use of your land. An AVPCC is applied to each property to determine land use classification for Fire Services Property Levy purposes. The AVPCC and land use classification assigned to your property are detailed on your Rate and Valuation Notice.

The rate in the dollar

Council determines the rate in the dollar as part of its annual budget process. To do this, the total rate revenue required to fund Council operations for the year is divided by the combined total Capital Improved Value (CIV) of all rateable properties in the municipality.

Calculating rates

Rates are calculated by multiplying the Capital Improved Value (CIV) of a property by its applicable rate in the dollar. For example:

Property CIV is \$350,000

Rate in the dollar is 0.00451937

$\$350,000 \times 0.00451937 = \$1,581.78$ (General Rate)

Adding fixed charges where appropriate, will give you your total rates and charges for the year.

Waste Management Charge

This charge is applied to all properties where a kerbside collection or street sweeping service is available, including vacant land. The revenue is used to provide kerbside bin collection services, street sweeping, public litter bins, illegal dumping clean ups, waste education, landfill and transfer station operations and landfill rehabilitation and aftercare.

Fire Services Property Levy

Most property owners pay an annual levy via their Council rates to help fund Victoria's fire and emergency services. We collect this levy on behalf of the state government and the money goes straight to them. For more information visit www.sro.vic.gov.au or call the State Revenue Office on 13 21 61.

Single Farm Enterprise Exemption

If you own multiple parcels of farm land to operate a single farm enterprise you may only be required to pay the fixed component of the Fire Services Property Levy once. For more information or to apply for a Single Farm Enterprise Exemption please call us.

Pay by instalments

To qualify for quarterly instalment payments your first instalment must be paid in full by Monday 30 September 2024. Any payments received after this date will be treated as a part payment of the full upfront amount. You cannot qualify for quarterly instalment payments if you have unpaid arrears. Refer to your Rate and Valuation Notice for all instalment due dates.

Pay once in full

You can pay the full amount in one lump sum by Monday 17 February 2025. Payment of any arrears however, must be made immediately and not deferred to this date.

Arrears

Payment of arrears must be made immediately unless an agreed payment arrangement is in place. As penalty interest accrues daily, please contact Council for an updated arrears amount when making payments.

Interest and penalties

If you do not pay your rates on time you will be charged interest. Refer to the back of your Rate and Valuation Notice for more information.

Support and assistance

Anyone experiencing financial difficulties or having trouble making rates payments should contact Council as soon as possible to discuss their circumstances and make alternative arrangements. A number of payment options are in place to support anyone experiencing financial hardship.

Where do your rates go?

Along with government grants, plus fees and charges, Council uses rates to deliver the services and infrastructure we're responsible for. This includes more than 100 community services, projects and infrastructure to help make our region a great place to live, work, visit and invest. This is just a snapshot of some of the many things your rates will go towards in 2024-25.



Children & families

- Supporting 1000-plus children to register for kindergarten
- Administering more than 11,190 immunisations
- Delivering 7,500 Maternal and Child Health appointments



Community support

- Supporting hundreds of young people through our Youth Engagement Services programs
- Maintaining 1,176 community buildings
- Providing financial support to local clubs and groups through our annual grants programs



Parks & recreation

- Stage 3 Mildura Riverfront Jaycee Park adventure playground
- Milan Drive Reserve playground development
- Landscaping Seventeenth Street and Deakin Avenue roundabout



Regulations & permits

- 8,770 cats and dogs registered
- Approximately 500 planning applications
- 890 building permits issued
- Health inspections at more than 800 businesses
- 939 fire permits



Major projects

- Red Cliffs Early Years Hub
- Nichols Point Nichols Point Recreation Reserve drainage upgrade
- Construction of Nichols Point Kindergarten (subject to successful grant funding)



Waste & sustainability

- Implementing key actions from the five-year Waste and Resource Recovery Strategy
- Collection of 60,000 kerbside bins each week
- Implementing key action from the Towards Zero Emission Strategy 2021-2050



Tourism & economics

- Mildura Visitor Information & Booking Centre
- Economic Development
- Visit Mildura
- Mildura City Heart
- Mildura Airport



Leisure & culture

- Renewal of Underbool Pool (subject to grant funding)
- Upgrade of Irymple Knights Soccer Club lighting (subject to grant funding)
- Renewal of Mildura Waves pool tiles



Development

- Bitumen Resealing Program
- Gravel Resheeting Program
- Shoulder Works Program
- Ninth Street and Orange Avenue roundabout and pedestrian treatment works



Council operations

- Council will deliver 100+ different services, facilities and projects for our community
- Employing more than 500 local staff and working alongside local businesses



NOTE: Figures quoted are estimates for explanatory purposes only. They are based on Mildura Rural City Council's 2024-25 Budget. The 2024-25 Budget is available to view in full at mildura.vic.gov.au

